Case 1: The users cannot enter their restaurant ids that match the database after three times will have their accounts locked. They need to contact the customer service / IT department to receive supports.

Case 2: If the verification is through

* They can choose the model which has different tradeoffs between execution time and accuracy.
* They can choose if the report is plain or visual.
* The options are sent to the system.
* The system machine will run the ML code and automatically send the report to the registered email address.